



## Agenda

### Rider Experience and Operations Committee Meeting

Thursday, May 7, 2026

1:30 p.m. to 3:00 p.m. **\*\*NOTE START TIME\*\***

Ruth Fisher Boardroom  
Union Station  
401 S. Jackson St.  
Seattle, WA

### Hybrid Meeting – In person and Video/Telephone Conference

To participate in the meeting via video conference: <https://soundtransit-org.zoom.us/j/88056356205?pwd=93dJHSU2xZFmAwH21AugePvIDw32PX.1>.

To participate in the meeting via telephone conference: Call 253-215-8782 or 253-205-0468, then enter Webinar ID: 880 5635 6205, followed by the “#” key.

### Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

*The committee is accepting public comment on today’s agenda items and on topics within the committee’s purview in the following formats:*

**Written public comment:** Written comments can be submitted electronically via [meetingcomments@soundtransit.org](mailto:meetingcomments@soundtransit.org). Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

**In person public comment:** Individuals who would like to provide in person public comment must sign up in the Ruth Fisher Boardroom before the meeting begins. The sign-up sheet is available 30 minutes before the scheduled meeting start time.

**Virtual public comment:** Individuals who would like to provide live virtual public comment via phone or computer must [sign-up in advance on the virtual sign-up sheet](#). The virtual sign-up sheet is open from 8:00am until 5 minutes before the scheduled meeting start time.

#### COMMITTEE CHAIR

**Kristina Walker**  
*Tacoma Councilmember*

#### VICE CHAIR

**Ed Prince**  
*Renton Councilmember*

#### BOARD MEMBERS

**Claudia Balducci**  
*King County Councilmember*

**Steffanie Fain**  
*King County Councilmember*

**Hunter George**  
*Fircrest Councilmember*

**Teresa Mosqueda**  
*King County Councilmember*

**David Parshall**  
*Lynnwood Councilmember*

**Peter von Reichbauer**  
*King County Councilmember*

#### CHIEF EXECUTIVE OFFICER

**Dow Constantine**

6. **Business items**

For Committee Final Action

- A. **Minutes:** April 2, 2026, Rider Experience and Operations Committee Meeting
- B. **Motion No. M2026-18:** Authorizing the chief executive officer to execute a 3-year contract, with two optional one-year extensions, with Network Rail Consulting, Inc. to provide asset management standardization, documentation, training, and independent verification services in an amount of \$14,878,851 for the initial term of three years, \$10,678,055 for the two option years, and a contingency fund of 10 percent or \$2,555,691, for a total authorized contract amount not to exceed \$28,112,597.

For Recommendation to the Board

- C. **Motion No. M2026-19:** Authorizing the chief executive officer to execute a Master Research Agreement with the University of Washington on behalf of its Mobility Innovation Center to perform research across a wide variety of areas and topics to support Sound Transit's planning, design, construction, operation, and maintenance.

7. **Reports to the Committee**

- Fare Engagement Quarterly Update

8. **Executive Session** (if needed)

9. **Other Business**

10. **Next meeting:**

Thursday, June 4, 2026

1:00 p.m. to 3:00 p.m.

Ruth Fisher Boardroom and virtually via Zoom

11. **Adjourn**